



# Apex Maintenance Renewal - 2024

Dear Apex Customer,

The enclosed invoice is your Maintenance Renewal for 2024. The quantity listed for user licenses is what our records indicate will be covered for the upcoming year. Annual Maintenance provides a path for Software Updates/Upgrades (no additional fee) as well as Technical Support for End Users and Integration Partners. The actual renewal period is listed under "Notes" in the lower portion of the attached invoice. Once the 12-month service period begins, it cannot be cancelled until the end of the service period. The maintenance services will be automatically renewed on a year-to-year basis unless either party provides written notice of non-renewal at least 30 days prior to the end of the then current term. Please contact us if you have any questions or require changes to your Maintenance Agreement.

800.858.9958 • Monday - Friday • 8:30am - 5:30pm CST

Thank you for your continued partnership with Apex Software.

## SKETCH SERVICES POWERED BY APEX



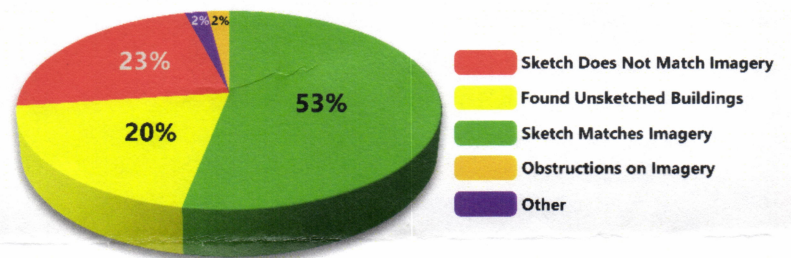
### Sketch Verification

We will validate your sketches based on your current imagery and deliver a georeferenced building layer where each building is scored according to its variance of what actually exists on each parcel!



### Can You Afford to be 43% Wrong?

Our experience processing more than 2 million parcels in over 50 jurisdictions has discovered, on average, 43% percent of the sketch data does not match what is currently on the ground.



## OTHER PROFESSIONAL SERVICES



### Got Paper Sketches?

Let us convert your hand drawn PRCs into editable Apex or non-Apex sketches! We provide a cost and time effective solution.



### Sketch Creation & Modification

For improved parcels with no sketch data or sketches that need to be modified, Apex will use your imagery to create and/or modify sketches in Apex Software or another CAMA/Sketch system!



### Sketch Conversion

Legacy sketches to Apex of SHP • Apex to Image Format or SHP • Promote Apex to Latest Version



### Sketch Analysis (clean-up)

Apex can run fact-finding tools against your Apex sketches to identify problem areas. We can provide you with the analysis to work the problems yourself or develop a plan to fix them for you.